

Performance Report Appendix A Quarter 1 2012/13		Report comparison - Depends on the nature of the indicator			Performance Judgement						
		Seasonal		Compared to the same time in the previous year		Direction of travel (DoT)		RAG score (Standard scoring rules unless the indicator specifies alternative scoring arrangements)			
		Quarter on quarter		Compared to the previous quarter		↓	Performance is reducing	R	RED - target missed / off target - Performance at least 10% below the required level of improvement		
		Annual		Compared to one fixed point in the previous year		↔	Performance remains unchanged	A	AMBER - target missed / off target - Performance less than 10% below the required level of improvement		
				↑	Performance is improving	G	GREEN - Target achieved or performance on track to achieve target				
Ref	Indicator	Performance information being reported this quarter			Ref	Indicator	Performance information being reported this quarter				
		Time period	Performance				Time period	Performance			
Social Care, Health and Housing					Sustainable Communities						
SCHH 1	People supported to live independently	Quarter 1 2012/13	↔	Not scored	CS 3	Percentage of child protection cases which should have been reviewed during the year that were reviewed		Not available	Not available		
SCHH 2	Clients receiving self directed support	Quarter 1 2012/13	↑	R	CS 4	The percentage of children in need that led to initial assessments	Quarter 1 2012/13	↑	G		
SCHH 3	Carers receiving needs assessment or review and a specific service or advice and information	Quarter 1 2012/13	↓	R	CS 5	Achievement at level 4 and above in both English and Maths at Key Stage 2 (Annual to be reported Qu2)		Reported in Qu2	Reported in Qu2		
SCHH 4	SOVA investigations completed within 35 days	Quarter 1 2012/13	↓	Not scored	CS 6	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths (Annual to be reported in Qu3)		Reported in Qu3	Reported in Qu3		
SCHH 5	Achieving independence for older people through rehabilitation / intermediate care (Annual)	Outturn 2011/12	↓	Not scored	CS 7	Published Ofsted school and college classifications	Quarter 1 2012/13	↔	G		
SCHH 6	Clients receiving a review	Quarter 1 2012/13	↓	R	Corporate Services - (Corporate Health Indicators) Resources						
SCHH 7	Number of Households living in temporary accommodation	Quarter 1 2012/13	↑	G	SC 1	Number of Serious Acquisitive crimes per 1,000 population		↑	G		
SCHH 8	Number of Households living in temporary accommodation (Households with dependants / pregnant)	Quarter 1 2012/13	↑	G	SC 2	The number of out of work benefit claimants (Monitor only)	Latest data November 2011	↑	Monitor only		
SCHH 9	Percentage of non decent homes (Council stock)	Quarter 1 2012/13	↑	G	SC 3	The number of people in employment (Aged 16 to 64)	Latest data December 2011	↑	G		
Public Health					SC 4	Number of affordable homes created	Quarter 1 2012/13	↑	G		
PH 1	Four week smoking quitters	Outturn 2011/12	↓	G	SC 5	Length of road resurfaced	Quarter 1 2012/13	Not scored	Not scored		
PH 2	20% most deprived Middle Layer Super Output Area four week smoking quitters	Outturn 2011/12	↑	G	SC 6	Percentage of household waste sent for recycling	Quarter 3 2011/12	↑	G		
PH 3	Rate of teenage conceptions	Outturn 2008-10	↓	A	SC 7	Percentage of municipal waste landfilled	Quarter 3 2011/12	↑	G		
PH 4	Alcohol related hospital admissions	Outturn 2011/12	↓	A	Corporate Services - (Corporate Health Indicators) People and Organisation						
PH 5	NHS Health checks	Outturn 2011/12	↑	G	CH 1	The percentage of Council Tax due, collected	Quarter 1 2012/13	↑	A		
PH 6	Childhood obesity (Reception age children) - Prevalence	Outturn 2011/12	↑	G	CH 2	Time taken to process Housing Benefit, Council Tax, new claims and change events	Quarter 1 2012/13	↑	G		
PH 7	Childhood obesity (Children in Year 6) - Prevalence	Outturn 2011/12	↓	R	CH 3	Undisputed invoices paid within 30 days	Quarter 1 2012/13	↑	G		
Children's Services					CH 4	Amount of debt outstanding over 1 year old	Quarter 1 2012/13	↑	G		
CS 1	Percentage of initial assessments within ten working days of referral	Quarter 1 2012/13	↑	G	Corporate Services - (Corporate Health Indicators) People and Organisation						
CS 2	Percentage of children looked after at 31 March with three or more placements during the year		Not available	Not available	CH 5	Corporate sickness absence	Quarter 1 2012/13	↑	A		
					CH 6	Percentage of first point resolutions by the Customer Service Contact Centre	Quarter 1 2012/13	↔	G		